

California Public Utilities Commission  
Consumer Protection and Enforcement Division  
Consumer Affairs Branch

**Energy Industry  
Consumer Contacts - Total Presented by Company and Category  
August 2018**

Consumer contacts to CAB customarily concern individual Utility Companies. The following table reports the contacts received by CAB regarding individual Companies in the Energy Industry during the month of August 2018, broken down by the type of the contact (i.e. Category).

*Table 1 - Energy Industry Contacts: The companies listed in the table are organized in alphabetical order. Companies' names in this list may not reflect the company name under which services are marketed to the consumer.*

Utility Code	Utility Name	Billing			Not Regulated - No Jurisdiction			Policy & Practices			Public Purpose Programs			Rates			Service			Unknown/ Pending Assignment			Grand Total
		Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	Phone	Written	Total	
ELC204	Clean Power Alliance	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC944	Consolidated Edison Solutions, Inc.	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	-	1
ELC201	East Bay Community Energy	-	-	-	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ESP1092	Just Energy Solutions, Inc.	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC998	Lancaster Choice Energy	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC933	Liberty Utilities (CalPeco Electric) LLC	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC6	Marin Clean Energy	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC200	Monterey Bay Community Energy	1	1	2	1	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	3
ELC39, GAS39, MUL39, STM39	Pacific Gas & Electric Company	138	55	193	12	6	18	8	14	22	10	8	18	7	1	8	81	23	104	4	1	5	368
ELC901	Pacificorp	-	1	1	-	1	1	2	1	3	-	-	-	-	-	-	-	-	-	-	-	-	5
ELC214	Pioneer Community Energy	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC207	Rancho Mirage	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1
ELC902, GAS902, MUL902, STM902	San Diego Gas & Electric Company	32	472	504	2	4	6	4	1	5	5	10	15	7	44	51	3	3	6	2	3	5	592
ELC338, GAS338, MUL338	Southern California Edison Company	122	59	181	12	6	18	4	3	7	13	14	27	12	2	14	51	36	87	3	2	5	339
GAS904	Southern California Gas Company	19	16	35	4	3	7	4	1	5	1	1	2	-	-	-	16	2	18	1	-	1	68
ELC2013	Valley Clean Energy Alliance	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	-	-	-	1
<b>Total</b>		315	606	921	32	21	53	22	22	44	29	33	62	26	47	73	151	64	215	11	6	17	1,385